

New tenant chat group

Interested in joining in the tenant chat?

Our tenant chat group meets every 6 weeks at our office in Leeds.

Why join a tenant chat group?

If you like to meet new friends and have a natter, then this group could be for you! You can chat about all things housing, meet other tenants, and talk to our teams about your home.

Refreshments will be provided, and transport can be arranged for you, if you need it.



Enjoy crafts and a chat

Sometimes our tenants feel more comfortable talking when they are relaxed and doing something creative (our team members too!). This is why our tenant chats are always informal. We will grab a brew, settle in and have a chat. We always include games and craft activities in our sessions, too.

Get in touch and find out more

If you would like to find out more, then please get in touch with the Customer Voice Team. You can send an email to community@progressgroup.org.uk or call 0333 320 4555.

If you are not in the Leeds area, but interested in getting involved in a tenant chat, then please get in touch. We would love to see these groups grow in other areas across the country in the future.



Keeping your home clean



Here is a reminder about keeping your home clean from LiLAC Housing Officer, Claire.



Replacing items

We only replace items when they are no longer in working order or are no longer fit for use. If anything is damaged before this, like a carpet, then you would need to replace it.



Decorating your room

If you would like to have your room or home decorated, we can get a quote from our contractor Morgan Sindall.

Please call **0345 241 6041** for more details.



Support with cleaning your room

Keeping your room or flat clean and tidy is one of your responsibilities as a tenant.

If you are finding it hard to keep your room or living space clean, you can ask your support worker for help.

You may want to pay for a regular professional cleaner. This is something that you can talk about with your support worker.



Changes to your home

Any changes made to your home will need to be agreed with us. If you need a larger adaptation made to your home, we will need a report from an occupational therapist.

