

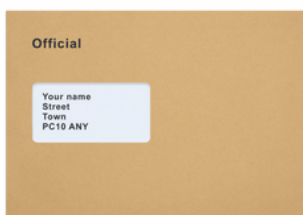
Your rent and service charge payment



We are writing to you let you know that your **rent** and **service charge** will be going up. These are the payments that you make to live in your home.



This will be happening from 7 April 2025. If you receive Housing Benefit, we will tell your **local authority**. Your local authority makes the payments to us which covers your rent and service charge.



If you are in receipt of Housing Benefit, the local authority will write to you after 7 April 2025 to tell you how much Housing Benefit you will receive.



If you want to talk to us about this or have a question, you can call us on **0333 320 2675**.