

## Your rent and service charge payment



We are writing to you let you know that your **rent** and **service charge** will be going up. These are the payments that you make to live in your home.



The **local authority** will write to you to tell you how much **Housing Benefit** you will receive after 1 April 2024. If the amount is less than your new rent, you can check if you are receiving the correct amount with your local Housing Benefit office.



If you receive your housing costs through **Universal Credit** you will need to tell them about the increase.



If you want to contact us about this or have a question, you can:

- **live chat** through our website, [www.residewithprogress.org.uk](http://www.residewithprogress.org.uk)
- **email** [RWPEnquiries@progressgroup.org.uk](mailto:RWPEnquiries@progressgroup.org.uk)
- **call us** on 0333 320 2675 between 9am and 5pm Monday - Friday.