

# Your rent

## Rent increase

In 2026 your rent will go up. We will let you know how much extra it will be.

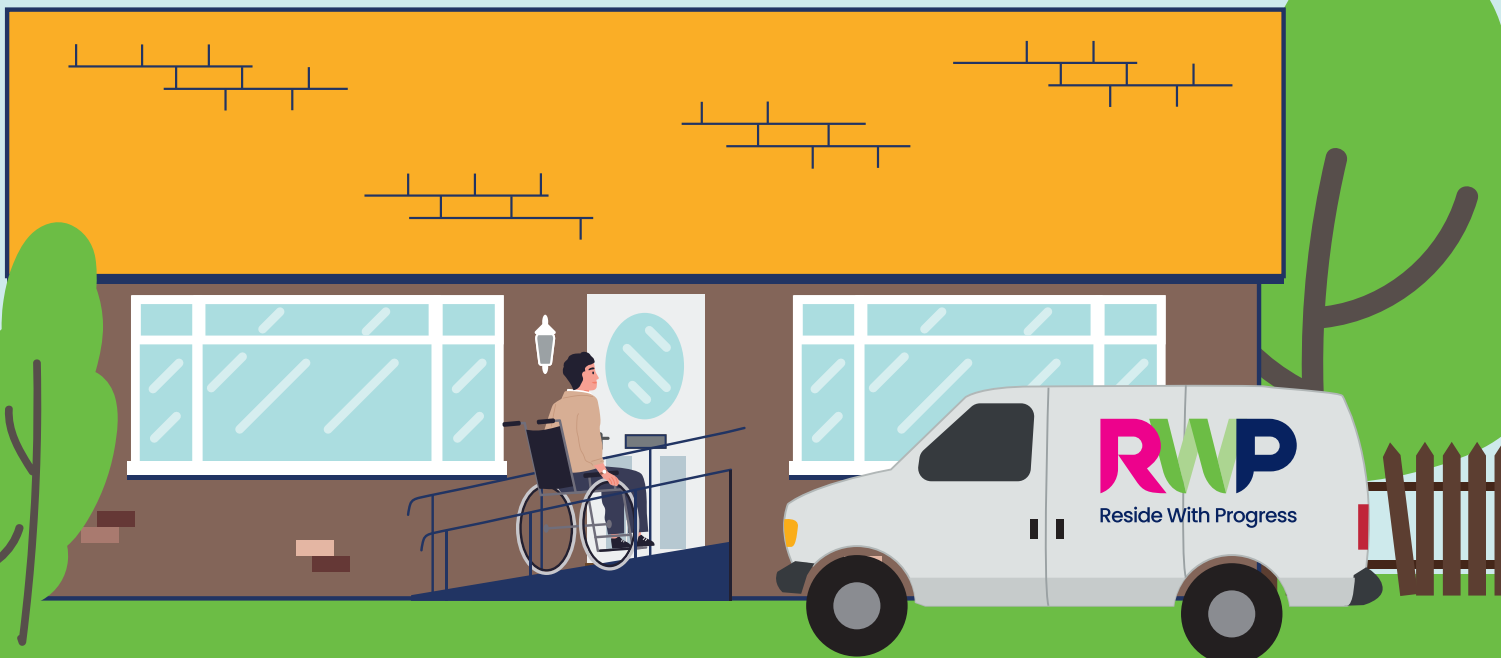
## Help available

Let us know if you need help with money, debt, bills, or wellbeing.



## Rent review

RWP is your landlord. Rent is money paid to RWP. The money pays for your home and any repairs to it. It also includes service charges as well. Every year the rent you pay to us will be reviewed. This only happens once a year.



## What your rent pays for



- **Repairs to your home:** where we are responsible for repairs to your home we spent over £2.5 million on repairing and maintaining homes. If you live in a house or flat that we do not own (so we lease it from the owner and rent it to you), the property owner may be responsible for carrying out repairs to your home.



- **Building new homes:** we spent £36 million on building new homes.



- **Keeping you safe:** we spent over £2 million on health and safety checks. We are responsible for keeping you safe in your home.



- **Saving energy in your home:** for homes where we are responsible for repairs and maintenance, we spent over £400,000 on things like insulation and new boilers to help save energy.

## Your rent does not pay for



- **Your support worker:** the person who helps you with the day-to-day support in your home.



- **Some bills:** such as broadband, food bills or the cost of furniture and appliances that belong to you.



- **Public space:** your local council manages public roads, pavements, and open spaces.



- **Personal items:** you are responsible for things like your own appliances, carpets, and furniture.

## Service charges

Where we provide services to you, we collect a service charge from you. This is a weekly charge and may cover things like cleaning, gardening, white goods (like cookers and washing machines), and heat and lighting in shared areas.

For more information on your service charges or if you want to know what service charges are included in your rent, ask your housing officer or contact us.



## Tell us what you think about your rent

We would like to know what you think of the rent setting process.

Call **0333 320 2675**, email us on **RWPenquiries@progressgroup.org.uk** or use **live chat** on our website, **www.residewithprogress.org.uk**.