LILAC NEWS

News for tenants living in LiLAC home:

LiLAC

Leeds Independent Living Accommodation Company

Cook and eat!

Tenants Privat, Danny, Sam, and Nuno enjoyed a full day of cooking and eating at one of our supported living homes in Leeds. On the menu was lentil and tomato soup, homemade bread, and carrot cake.

Everyone joined in, we talked, laughed, and shared stories whilst patiently waiting for the delicious food to cook and bake.

Privat, Danny and Nuno made their own bread dough. The scent of freshly baked bread brought many visitors to the kitchen, luckily there was plenty to go around.

Privat is a keen cook and took charge of the soup. Nuno was happy to get involved with some cooking as it has been a little while since he has cooked. He followed the recipe for the carrot cake, step by step. Everyone agreed that it was delicious! He's hoping to do some more

cooking again soon.



Danny said that cooking isn't really his thing at the start of the cooking day. He enjoyed spending time with everyone during the day and making the day fun for everyone with his great sense of humour.

Home-grown fruit and vegetables

Local charity, Incredible Edible, has donated lots of fruit and vegetables to our tenants, like strawberries, tomatoes, chillies and beans. Hopefully, we can use some of the donated fruit and vegetables in our future recipes!

Watch this space as there will be more 'cook and eat' sessions organised throughout the year.





Repairs for LiLAC tenants in Leeds



Morgan Sindall is the company which carries out repairs at LiLAC properties in Leeds. Here are some handy tips when you report repairs, and the different kind of repairs you might need.

When to report your repair

Emergency repairs can be reported to Morgan Sindall out of hours. This means Monday to Friday, between 5pm and 8am, as well as weekends and bank holidays.

All other repairs should be reported to Morgan Sindall during normal working hours (Monday to Friday, between 8am and 5pm).

How to report your repair

Please call **0345 241 6041** and press option 1 for repairs.

You will be asked to give your name, address, and contact telephone number. The operator will need as much information about the repair as possible and to know when Morgan Sindall will be able to visit your property.

What kind of repair do I need?

If you are not sure what kind of repair you need to report, here is a reminder:

Emergency repair



An emergency repair is when something needs fixing in your home to keep you safe. An example of an

emergency repair is if your home is not secure, such as a broken front door lock or a broken window.

Morgan Sindall will make this safe within 24 hours.

Urgent repair



An urgent repair is when something needs fixing that you need to use every day. An example of an urgent repair is if your

washing machine is not working properly.

Morgan Sindall will fix this type of repair within 5 working days.

Non-urgent repair



A non-urgent repair is when something needs fixing, but your home is still safe to live in. An example of a non-urgent

repair is a dripping tap.

Morgan Sindall will fix this type of repair within 28 working days.