



# Information about checking the electrics in your home

Electrical Installation Condition Reports



# Easy Read



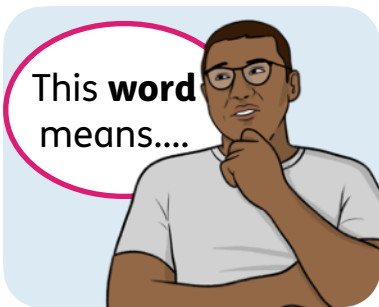
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



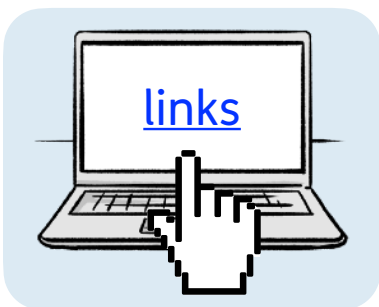
This Easy Read booklet uses easier words and pictures. You may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

# What is in this booklet



This booklet is from Progress Housing Group. We provide and help look after your home.



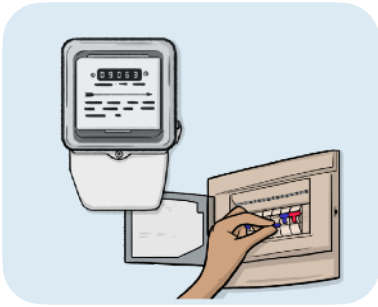
This booklet will tell you about **Electrical Installation Condition Reports (EICRs)**.



An **Electrical Installation Condition Report (EICR)** is when we check your home's electrics to make sure they are safe.

# What are electricians?

When we say electricians, we mean:

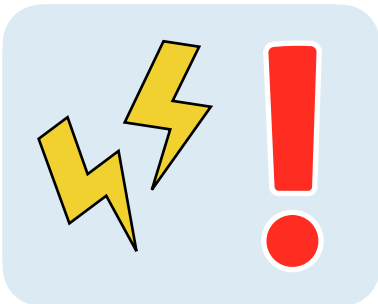


- Electricity equipment from the organisation that provides your electricity, like fuse boxes and meters.



- Things in your home that need electricity to work.

Unsafe electricians can be dangerous. They can cause:



- Serious electric shocks.

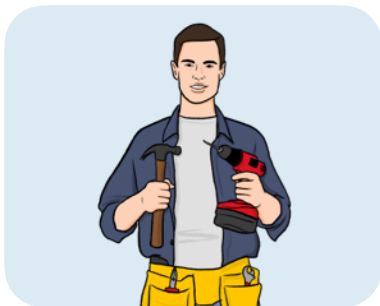


- Fires.

# What is an EICR?



An **EICR** is when we check your home's electrics to make sure they are safe.



When we do an EICR, one of our professionals will do tests on the electrics in your home.



But we do not need to check everything in your home that needs electricity to work, like your kettle and toaster.

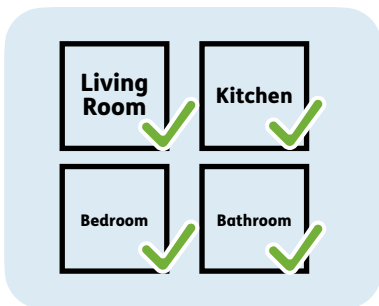
# On the day of the EICR



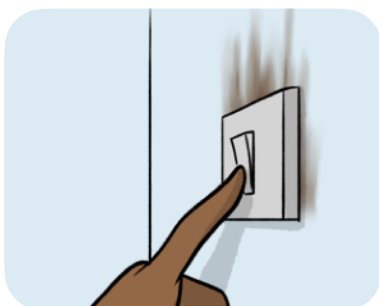
On the day of the EICR, a professional from our electrics team will come to your home.



You must be in your home so that you can let them in.

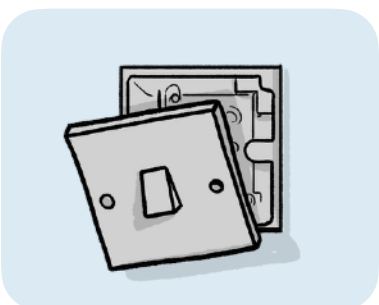


They will need to go into every room of your home to do the checks.

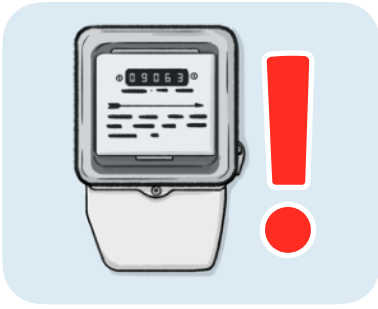


To start with, they will look for:

- Signs of burning.



- Unsafe electrical fittings.

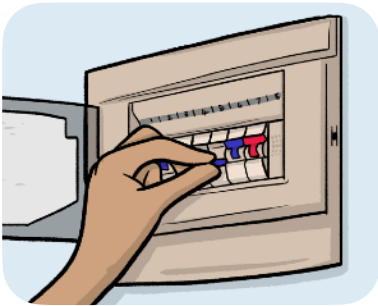


They will also look for issues with any equipment in your home that is from the organisation that provides your electricity.



They will then turn off the electricity in your home and do a few tests to check everything is working properly.

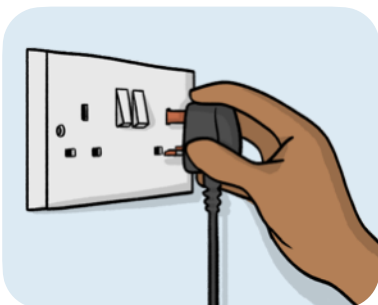
They will:



- Check your home's fuse box.

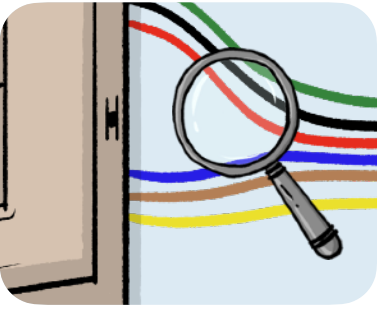


- Make sure all the metal things in your home are connected to the ground - this stops you from getting electric shocks.

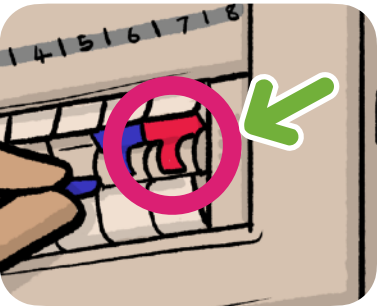


- Test and check your lights, plug sockets and switches.

They will also:



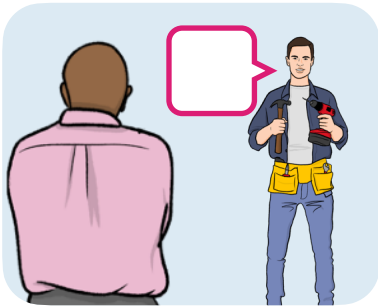
- Check the wires in your home to make sure none of them have started to break or wear away.



- Check the electrical safety switch in your fuse box - this is a switch that turns off the electricity in your home immediately.



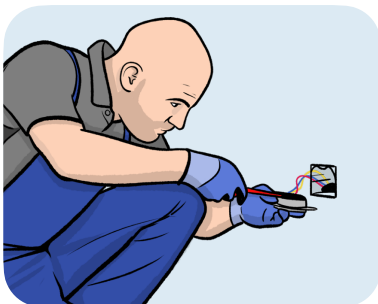
# What happens after an EICR?



If we find issues with the electrics in your home, we will tell you at the end of the EICR.



If the issue is less serious, we will come back and fix the issue. We will agree on a date and time with you.



If the issue is serious and needs fixing urgently, we will either:

- Fix the issue straight after the EICR.



- Make the issue safe for the time being, and get someone to fix the issue as soon as possible.



If the issue has to do with your electricity provider, we will speak to them for you if possible.

# How do I get an EICR for my home?



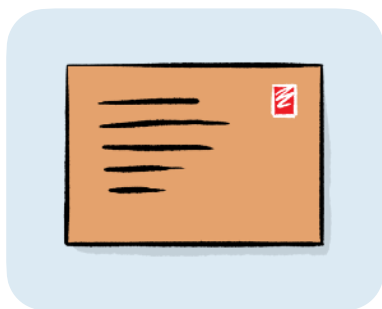
The electrics in your home need an EICR every five years.



We will ring you when it is time for your home to have an EICR.



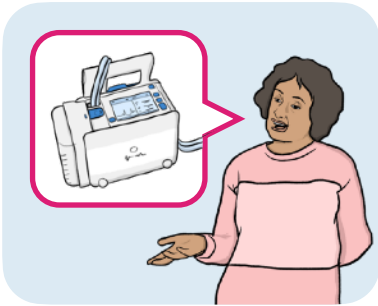
Together we will agree on a date and time we can come and do an EICR.



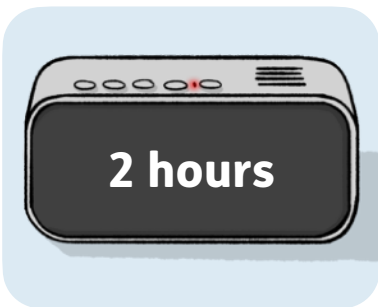
We will send you a letter that tells you this date and time.



Remember, this must be a date and time that you will be in your home.



Please let our electricians team know if anyone who lives in your home has medical equipment that needs electricity to work.



An EICR takes at least 2 hours to do.



But it may take longer if we find something wrong with the electrics in your home.



An EICR is very important. It keeps everyone in your home safe.

# Find out more



If you have any questions about home safety and electrics please speak to us.

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